



Daycare Terms & Conditions

Prepaid Credits

- Prepaid credits are non-refundable and non-transferable, expiring 12 months after purchase.

Drop off by 11 am

- Dogs must be dropped off by 11 am for daycare attendance.

Health and Behavior

- Dogs must be in good health, up-to-date on vaccinations, and well-socialized.
- Owners must provide medication instructions if necessary.

Desexing Requirement

- All dogs over 8 months old must be desexed to participate in daycare activities.

Illness & Emergency

- In case of illness, The Dog Dazzlers may seek emergency veterinary treatment at the owner's expense.
- Owners acknowledge the inherent risks of daycare, including injuries.

Pick-up and Drop-off

- Dogs must be on a lead during drop-off and pick-up.
- Late pick-up incurs a fee of \$15 per 15 minutes after 6:30 pm.

Bookings and Payments

- Daycare bookings are essential; if your pet is not booked in, we will be unable to accept them on the day.
- Cancellations and amendments must be made by 5 pm the day before.
- Payment is due on the day of attendance.

Trial Period

- All new dogs are required to pass a 1 month trial period to assess their behavior and compatibility with the group.

Contact Information

- Daycare enrolment form information must be kept up-to-date.

Behavioural Assessment

- All new dogs entering the daycare must pass a behavioural assessment to ensure a safe and harmonious environment.

Personal Items

- Personal items such as toys and blankets are not permitted in the daycare area

Social Media

- Owners authorise the use of images for marketing purposes

Changes to Terms & Conditions

- Clients are responsible for checking the facility's website for updates to the Terms and Conditions.